



CORONAVIRUS UPDATE

The lobby remains closed to walk in traffic; an appointment is required to visit the office. Most requests may be handled over-the-phone or by using online options we have available. Payments can be made using the drop slot in the front of the building, by mail, automated teller or online at ftgas.net.

REMINDER: If you have a Field Service Technician visiting your property, please follow all social distancing and appropriate masking recommendations per CDC and local government guidelines.

America's Pipeline Network

There are over 300,000 miles of natural gas pipelines in the United States. Pipelines are the safest method of transportation. Natural gas provides approximately 24% of all energy used in the United States.

Pipelines are made of steel covered with protective coating and or PE plastic pipe buried underground. They are tested and maintained through the use of diagnostic tools and cathodic protection. You may recognize pipeline markers indicating the presence or underground gas lines; however, not all pipelines are marked and markers may not be located directly over the lines.

Leaks from natural gas pipelines are rare; however, it is important that you know how to recognize signs of a pipeline leak. A strong odor of natural gas, hissing sounds, dirt blowing from a hole, or dead vegetations over gas pipelines are all signs of a leak. If you suspect a leak do NOT try to fix the leak; do NOT light matches, smoke, use a cell phones, or start equipment; and DO move upwind from the area before calling the Gas Co. and 911.

Scholarship Opportunity

Robert Wortman, founder of Fountaintown Gas Co., Inc. strongly believes that individuals who possess vision are essential to the survival of small communities across America and created the Fountaintown Gas Co., Inc. Scholarship. The scholarship is to provide financial benefit for students, served by the gas company, who strive to attain a certificate or degree at a post-secondary institution. The Wortman family consider the scholarship an investment in the community's future.

Application deadline is February 5, 2021. Visit givehcgrowhc.org or your guidance counselor.

Carbon Monoxide

Carbon monoxide is an odorless, colorless and potentially dangerous gas produced when fuel is burned without enough air for complete combustion. The flame in gas appliances should be blue, possible with flecks of orange. If the flame is mostly yellow that indicates that the gas is not burning properly and is giving off carbon monoxide. In large amounts, carbon monoxide can cause headaches, brain damage, loss of consciousness, and death.

Steps You Can Take to Prevent Carbon Monoxide:

- Have your appliance(s) checked annually by a certified heating contractor.
- Make sure your chimney is cleaned periodically and free of obstructions.
- Keep air vents for your gas appliance(s) clear.
- Never use a gas oven or stove top for heating your home.
- Do not use portable charcoal or propane grills indoors.
- Do not run an automobile or gas engine in an enclosed space.
- Use only space heaters that are approved by local fire codes and properly installed.
- Check fireplaces for closed or blocked flues.
- Periodically check range pilots for carbon build up.

