



Budget Billing Program



The Budget Billing Program applications will be mailed with next month's billing statement.

Current Budget Billing Participants: If you are participating in this program, you do not need to reapply. Please review the Budget Terms and Conditions, then contact the office during normal business hours with any questions.

Interested in the Budget Billing Program: Carefully review the Terms and Conditions. A signed application must be received in the office by close of business June 17, 2021 and the account must have a zero balance. Please contact the office with any questions.

Do Not Get Disconnected for Non-Payment!

If you are unable to pay your monthly gas bill, contact the office as soon as possible to discuss your account.

The Gas Co. may be able to offer you a Repayment Agreement and provide information about outside agencies that may be able to assist you in payment of your utilities.

By contacting the office prior to the due date, you may save yourself additional charges and fees that will be added to the account if your service is disconnected.

APRIL IS SAFE DIGGING MONTH and Fountaintown Gas wants to remind all property owners to contact 811 before doing any digging on the property. Contact 811 at least two business days in advance.

When do you contact Indiana 811?

- Putting in a fence
- Installing a mailbox
- Planting a tree or shrubbery
- Building a patio or deck
- Excavating for a garden area
- *Every digging project requires a call to 811; these are only a few examples.*

After you contact 811; your utility companies will be notified to come out and mark your property with either flags, paint, or both.

Every year there are approximately 170,000 underground utilities damaged by digging. One out of every three incidents are caused by someone who did NOT contact 811 before digging.

Knowing where to dig can help prevent hitting an underground utility line that can harm the environment, may cause serious personal injuries, disrupt service to an entire area and potentially incur fines and repair costs.

REMEMBER: Contacting 811 before you dig is free. The locating service is free. It may save you money and it may save your life!



INDIANA EMERGENCY RENTAL ASSISTANCE (IERA) PROGRAM

The IERA program is designed to increase housing stability by helping renter households whose income has been negatively impacted by COVID-19 with rent and utility assistance.

- Past due utilities may be paid in full for balances accumulated after April 1, 2020 through the date of application.
- Any unpaid utility obligation, including disconnect or reconnect fees, deposits, and forward-facing bills is your responsibility.
- Utility assistance may not be provided for costs included in your lease.
- A benefit letter from an approved program will help speed up the review of your application.

To participate in the program, you should:

- Go to **IndianaHousingNow.org** to apply.
- Apply using an email address that can be accessed easily and frequently.
- Check your email often after applying and respond to requests as quickly as you can.
- Work with IERA staff to provide requested documentation including, but not limited to, proof of income and COVID-19 impact.