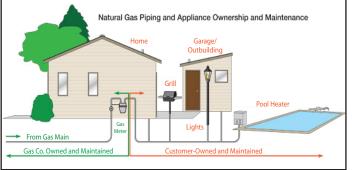


**FEDERAL REGULATION #192.16** requires that we notify you to exercise diligence regarding underground or buried gas piping. Buried gas piping may be subject to leakage and/or corrosion (corrosion can occur on metallic pipe) and could potentially be subject to hazards if not maintained.

Remember that all gas piping downstream (house side) of the gas meter belongs to you, the gas customer, and the gas customer is responsible for the maintenance and operation of this portion of the gas line system. We do not own the gas line beyond the meter; therefore, we do not routinely maintain or locate these gas lines. Commercial plumbers and/or heating contractors may be contacted if and when consumer piping need attention.

Buried piping should be:

- Periodically inspected for leaks.
- Periodically inspected for corrosion if metal piping.
- Repaired if any unsafe condition is discovered; or the flow of gas should be shut off.



**METER ACCESS:** The natural gas meter and shutoff valve at your property must always remain unobstructed. Building a deck over the meter, boxing the meter in with material, planting shrubbery too close, back filling, fencing, and locking gates will restrict access to the gas meter. Restricting access can cause delays in an emergency and during meter reading.



## Know what's **below. Call before you dig.**

**BUDGET CUSTOMERS:** The 2021/22 Budget Year began with last month's billing statement. Many customers paid an incorrect amount last month. Please review your bill carefully and pay the correct amount with this month's billing. If you use online banking, please verify you have the correct amount entered and that the account number matches this billing statement.



**SAFETY REMINDER:** Schools will be back in session soon and we want to remind everyone to watch for students as they wait for and get on and off school buses. Take extra

precautions in school zones and neighborhood areas where children and teens might be riding or walking to school; also remember to watch for frequent bus stops.

**NOTICE for Gwynneville and (East) Morristown Customers:** In August, Fountaintown Gas will begin a meter replacement program in your area. If your meter is scheduled for replacement, a notification letter was mailed to you in mid-July. Please contact the office with any questions.

## THINK YOU SMELL GAS?



what you are doing!



outside immediately!



by calling our office or 911 (765)763-6393